How do you obtain a student ID card?

We will issue your card while you wait in any of our Card Service Centres. Please bring your ID card with you. There is no need to bring a photo – we will take your photo on the spot.

Address
Student residence 1147 Na Kotli Str., Hradec Králové
You may also have your student card issued at a Card Service Centre in Prague.

Passwords
When issuing a Charles University student card or ISIC/ALIVE card, you receive a password to Charles University’s information systems (Student Information System, etc.). You must change this password within five days (see QR code). After this, the password is verified and you will have access to Charles University’s information systems. Anyone who, for serious reasons, is unable to pick up their password in person or who has forgotten their password can use the online help desk.

Further information:
Every student of Charles University is required to have a Charles University Student Card (CUSC) in the form of a contactless chip card. It is a practical tool for everyday life at the university.

How does the card work?

- It is an **access card** to CU buildings, including dormitories.
- It is a **charge card** enabling you to eat in CU cafeterias, make use of copy services, and visit university libraries.
- It is **confirmation of studies**.
- In the case of an ISIC/ALIVE CUSC, the card can be used for discounts.

The card must be collected in person at one of the Charles University Card Service Centres.

### Select the card type

**CUSC combined with an international ISIC card (CU-ISIC)**
- CZK 230 per year
- Various discounts (information at www.isic.cz/en)
- For students in a full-time form of study

**CUSC card combined with an international ALIVE card (CU-ALIVE)**
- CZK 230 per year
- Various discounts (information at www.isic.cz/en/cards/alive-card)
- For students in a combined or distance form of study

The issuance and validity of a CU-ISIC or CU-ALIVE student card is subject to the consent to process personal data and the disclosure of such data to GTS ALIVE s. r. o.

**Standard CUSC (no ISIC/ALIVE licence)**
- Free of charge
- For students in a full-time, combined or distance form of study

### Remember:

- The ISIC/ALIVE licence must be renewed every year at one of the Charles University Card Service Centres (CZK 230).
- If your CUSC is lost or damaged, you may request a duplicate for a fee. If the personal data on your card has changed (e.g. change of name after marriage), a new card can be issued free of charge.

### Please note:

A CUSC card with an ISIC/ALIVE licence issued to students enrolled in the academic year 2021/2022 is valid until December 31, 2022. From September 2022, you will be able to renew your CUSC for another year. CU-ISIC or CU-ALIVE cards may be renewed at any of the Card Service Centres.