
About Us

- **We answer your questions** concerning studying at Charles University, student life and the University in general. We can offer information and advice to potential applicants from the Czech Republic and abroad, current students, or anybody else with an interest in the University. We will put you in touch with the right person to answer your questions. [You can visit us](#) in person or contact us by phone, email or via our online office.
- **We offer free consultancy** and advice for Charles University students on careers issues, social and legal issues, plus counselling services. If you need advice on issues such as these, you have come to the right place. [Free consultancy](#)
- **Coaching**¹. If you are a Charles University student, you can use the services of a personal coach who will help to achieve your study objectives and personal goals.
- **We hold seminars**¹ on studying abroad, career development, personal skills development, and much more.
- **We offer internet access**. At our Celetná St. office there are twelve computer terminals which you can use to work on your study projects or just browse for study-related information.
- **We are also here for students with special needs**. Our staff in the Office for Students with Special Needs are ready to help you – they will explain where and how to access University premises and help you deal with any other situations you may encounter during your studies.
- **We will issue a card for you**. Our office at Opletalova St. No. 38 includes one of Charles University's card service centres. The card service centre is open to Charles University staff and students (who can come here to pick up cards and login details) as well as members of the public who wish to use the University's services (such as libraries). Information on all Card Service Centres is available [here](#).
- **There is also a gift shop selling Charles University souvenirs and official merchandise**. Choose the perfect gift for your loved ones or re-live your student years with our range of Charles University branded souvenirs.

Note:

¹Coaching service is only available in Czech.