
Floods 2024

Charles University continues to pay attention to the consequences of the floods in the Czech Republic and the priority is now to provide immediate assistance to students, employees and support volunteer activities. Below you will find all the necessary information regarding students, employees, the need for acute assistance and links to volunteer initiatives. We regularly update the recommendations to best respond to the needs of our academic community and the affected areas.

Students Charles University will support students whose household or the household of their relatives has been affected by a flood event and has various forms and tools of support available.

In connection with the flood situation, we provide information support via the CU Point information line (+420) 224 491 850 or by e-mail info@cuni.cz.

Students whose household has been affected by the flood situation can apply for an acute hardship bursary offered by the University for these situations in the event of financial hardship. Questions about scholarship applications can be directed to jolana.hoskovcova@ruk.cuni.cz.

CU Point (Carolina Centre) can provide students affected by the current floods with the loan of technical aids (laptops, readers, tablets, etc.) and also provides socio-economic counselling if needed.

For the necessary period of time, part of the university dormitories will be made available as accommodation for those affected by the floods (students, staff and their families); if interested, please contact koleje.emergency@cuni.cz.

The start of the academic year 2024/2025 will not be postponed, the academic year will start as planned, i.e. on 1 October 2024, teaching will start according to the timetable of the faculty concerned.

- **Exams and state exams:** if you are registered for an exam/credit or state exam (including the state doctoral exam or dissertation defence) and you are unable to attend for a valid reason, please contact your faculty (study department) and you can excuse yourself from the exam. Alternatively, it is also possible to request to take the exam by distance learning. In any case, you must always communicate your situation with the faculty.
- **Admissions to AY 2024/25:** Almost all the dates of the entrance examinations (including the alternative dates) have already been passed. The only exceptions are a few dates for PhD programmes. If you are unable to attend for serious reasons, you may request faculty to take the entrance exam online.
- **Enrolment:** if you have been admitted to study but are unable to attend the enrolment in person, please contact your faculty and agree on the next course of action (e.g. alternative enrolment date).
- **Fees for extended studies:** Students affected by the floods may apply for relief on the assessed fee for extended studies. If you find yourself in financial difficulties due to a natural disaster and the fee assessment decision is already final, please resolve your situation with your faculty's study department or the university's rectorate, which is prepared to offer you a payment plan or other solutions.
- **Graduation:** if you are unable to attend graduation due to flooding, please contact your faculty.

If other unexpected situations occur during your studies due to the floods, please contact your faculty or the Student Affairs Department of the Rector's Office.

You can also contact the Carolina Centre, which offers counselling in difficult situations.

Employees Charles University is ready to help all male and female employees whose household or the household of their relatives has been affected by the flood event and offers many forms of support.

Employees of Charles University are allowed to **work from home** for the period of time necessary to overcome flood-related obstacles, if the individual situation permits.

If you yourself are recovering from the effects of the floods or are helping someone close to you, you need to sort out your personal affairs, your child cannot go to school or kindergarten and you do not know what exactly you are entitled to, you can find information clearly on the website of the Ministry of Labour and Social Affairs.

If the floods have caused you material or financial damage, you can primarily apply for the state benefit of extraordinary immediate assistance at the relevant offices of the Labour Office of the Czech Republic, depending on where you are

registered for permanent residence. If you have any questions about the MOP, you can contact the ÚP helpline at +420 800 779 900 and the information portal of the MLSA ([including the form](#)) [here](#).

If the situation remains unclear for you, please contact our **UK Point information line (+420) 224 491 850** on weekdays between 9:00-16:30 or email info@cuni.cz for a basic signpost and contacts on how to proceed.

If you need psychological or legal help in connection with the current flood situation, visit the [CU counselling services website](#).

For the necessary period of time, part of the University dormitories will be made available as accommodation for people affected by the floods (students, staff and their families), if you are interested you can contact koleje.emergency@cuni.cz.

We will keep you updated on other support options.

Psychological supportThe current flood situation that has hit the Czech Republic represents an extraordinary burden not only for all those who have been directly affected by the disaster or who have endangered their loved ones or property, but may also provoke unpleasant reactions in those who have not been directly affected by the situation.

We also offer psychological support in connection with the current crisis situation. If you need help, don't be afraid to ask for help and contact us directly at poradny@cuni.cz . If you need acute psychological support or if you are experiencing symptoms of poor mental health, please use the contacts available [here](#).

Even in this situation, there are steps you can take to support your mental well-being. Read the currently prepared [recommendations](#) on how to take care of your mental health in a stressful situation.

How to help another in crisis? Read key tips on [how to support others in a difficult situation](#).

If you need acute psychological support or if you are experiencing signs of poor mental health (such as mental health problems like shock, anxiety, insomnia, worry, or if you need to share your experience of current events), do not hesitate to seek professional crisis support:

- **Psychological helpline:** 116 123
- **Safety line (for students up to 26 years old):** 116 111 24-hour line + chat (daily 9.00-13.00, 15.00-19.00)
- **Crisis Centre RIAPS:** Chelčického 39, Prague 3, 130 00 - 24-hour telephone crisis assistance: 222 586 768
- **Helpline:** 222 580 697, Monday to Saturday, chat available
- **Crisis Intervention Centre in Bohnice:** Ústavní 91, Prague 8, 181 02
- More contacts for crisis psychological support outside the UK [can be found here](#).

VolunteeringWe would like to thank all the student, employed and alumni volunteers who want to help with the current floods in the country and their aftermath.

The Charles University Volunteer Center has published a registration form for student, staff and alumni volunteers who want to help with the current flooding in the Czech Republic. Thank you so much for your willingness to help.

- The Charles University Volunteer Center has published a [registration form](#) for students, staff and alumni volunteers who want to help with the current flooding in the Czech Republic. If you have any further questions, please contact dobrovolnictvi@cuni.cz.
- Charles University is in connection with Palacký University in Olomouc, which is looking for volunteers in the Olomouc region. If you can get involved in this region, [more information here](#).
- The Regional Volunteer Centre of the Moravian-Silesian Region is also looking for volunteers. If you can help in this area, fill in the questionnaire [here](https://msk.regionalnidobrovolnickecentrum.cz/hledame-dobrovolniky-povodne-2024/): <https://msk.regionalnidobrovolnickecentrum.cz/hledame-dobrovolniky-povodne-2024/>
- Other forms and opportunities for volunteering can be found on the websites of the [National Volunteer Centre](#) and organisations such as [ADRA](#) , the [Czech Red Cross](#) , [People in Need](#) , [Charity of the Czech Republic](#) and [Diakonie ČCE](#) , where you can also contribute financially.

Recommendations

If you are interested and willing to help people in the affected areas, we recommend contacting relevant NGOs through the registration forms. The aim of such organised assistance is to ensure maximum safety of volunteers and to provide truly effective assistance in the affected areas. Please follow the instructions of the organisation and the ISS and do not try to reach storm water and risk areas on your own.

[Continuously updated statements of Charles University on the flood situation can be found here](#).

We can do it together!